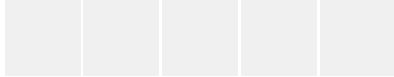



Over-the-Air Update Leaves Tesla Model 3 Without Key Safety Features -YET ANOTHER TESLA SCREW-UP

By Patrick Olsen



 Tesla Model 3 testing at CR's Auto Test Center

A Tesla over-the-air update this week left the Consumer Reports Model 3 electric car without key features for more than a day, including automatic emergency braking (AEB) and Autopilot.

The automaker sent a new update to the car on Thursday that restored the capabilities, says Jake Fisher, director of auto testing for Consumer Reports.

Other Model 3 owners also complained online about the update failure. Several of them on the Tesla Motors Club Forum noted that they were experiencing similar problems.

The electric car maker has been praised in the industry for its ability to remotely update critical vehicle systems. So far, it's the only automaker to use OTA updates in this way, but more companies are likely to follow suit in the near future, Fisher says.

“Tesla may be the first to do this, but other automakers will want to remotely change how their cars perform,” he says. “Without enough care, that could lead to disaster for drivers.”

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In an emailed statement to CR, a Tesla spokesperson blamed the error on a firmware issue and said that even with the problem, the car was in a safe state,