How Sheryl Sandberg went from feminist hero to total sellout

By Maureen Callahan

The mask is off.

Sheryl Sandberg, once the human face of Facebook, the wouldbe feminist warrior whose "Lean In" philosophy was meant not just to reshape Big Tech but the American workplace and feminism itself, has been revealed as just another digital overlord.

The <u>façade began crumbling</u> last November, when The New York Times published a devastating exposé depicting Sandberg as the likely architect of an anti-Semitic smear campaign against George Soros in the wake of his attack on Facebook and Google at the 2018 World Economic Forum.

That story, of course, followed the revelations of rampant and promiscuous data sharing, the turgid response to ethnic cleansing in Myanmar — largely incited by false posts on the platform — and, of course, the company's role in allowing Russian interference in the 2016 presidential election.

Yet Sandberg is still COO of Facebook. Why?

Once a media darling — the 2013 publication of her bestseller "Lean In" made her a mainstream star — Sandberg has been abandoned by the feminists who founded LeanIn.org as well as by outlets from The New York Times to The Atlantic to The Guardian, The Nation, the BBC, The Washington Post and Wired.

Even Michelle Obama dispatched with Sandberg's facile, elitist premise — that women need to more strongly advocate for themselves at work, and corporations must do better by their female employees — with one succinct line.

"'Lean in' — that s-t doesn't work all the time."

Indeed. Especially if you lack the leverage of, say, a net worth estimated at \$1.8 billion or a home with its own waterfall.

As Wired's Virginia Heffernan noted in 2018, Facebook, with its 2.27 billion users, is an empire unto itself, governed by Sandberg and founder Mark Zuckerberg — autocrats who work in secret — hacking into the lives of users for purposes we are only beginning to understand, no rules to abide, no consequences to bear.

Enlarge Image

Sheryl Sandberg and Katie Couric speak onstage during "Putting a Best Facebook Forward" at Vanity Fair's 6th Annual New Establishment Summit at Wallis Annenberg Center for the Performing Arts.Getty Images for Vanity Fair

"She's been reticent and even defensive when confronted about the extent of Facebook's complicity in the rise of authoritarianism across the world," Heffernan wrote. "She's delayed in cleaning up the mess, stepping down or proposing serious reforms."

That's a polite way to put it.

As we go into 2020, the message we're getting from Facebook is this: Wow, that actually happened. Don't know if we can stop it from happening again. We probably can't. In fact, next time is going to be worse, and the Russians are probably going to go after state and local elections. Deepfakes are beyond our control, too. Hey — it's a global platform, and who among us doesn't believe in free speech, right? Oh, and by the way, even though the world is catching on, we still plan to create our own global digital currency. Who's going to stop us?

It's been interesting to see Zuckerberg out front on that last one. Even though Congress asked both Zuckerberg and Sandberg to testify to their plans for Libra, only Zuckerberg sat before a House committee last month.

What does it mean when Sandberg — whose job description at least informally includes compensating for Zuckerberg's deadeyed, alien, lizard-blooded demeanor — sits this one out?

Enlarge Image

Mark Zuckerberg testifies before the U.S. House Financial Services Committee.Getty Images

Perhaps Sandberg's appearance the day before, at Vanity Fair's New Establishment Summit in Beverly Hills, had something to do with it. Rather than parry softballs, interviewer Katie Couric went in hard and fast.

Why, Couric asked Sandberg, did Facebook declare, in September, that they would not fact-check political ads? "And I know you're going to say, 'We're not a news organization,' "Couric said.

"We take political ads because we really believe they are part of the political discourse," Sandberg said. Really? Not propaganda, not electoral interference, not a threat to American democracy — but discourse?

Clearly, it's been wish fulfillment to buy Sandberg as Facebook's humanist component, the good mommy reining in a precociously gifted child who doesn't yet understand his superpowers. As it turns out, she's been raising Cain all along, at our great expense.

Facebook COO Sheryl Sandberg denied the social media giant has paid anyone to create "fake news" to deflect blame for its handling of the Russian interference in the 2016 elections by running stories critical of other tech companies.

"We absolutely did not pay anyone to create fake news — that they have assured me was not happening," Sandberg told "CBS This Morning" on Thursday.

"And again, we're doing a thorough look into what happened, but they have assured me that we were not paying anyone to either write or promote anything that was false. And that's very important," Sandberg added.

Her comments were in response to a blistering report Wednesday in the New York Times that Facebook had hired Definers Public Affairs, a Republican opposition research firm, for the campaign.

The Times also reported that the firm tried to go after critics, including by tying them to liberal billionaire donor George Soros, a frequent target of conservative anti-Semitic conspiracy theories.

Sandberg told CBS the firm was hired by "the communications team" and that she only learned about its work from the Times report.

"Our strategy was to shore up the security on Facebook and make major investments there," Sandberg told "CBS This Morning" host Norah O'Donnell.

"It was not what I was doing nor was it the company's strategy to deflect, to deny or to hire PR firms to do things. That's not the strategy. And I was part of none of that. We've taken great steps, we've made huge investments," she said.

"We've invested a ton in AI and technology and if you were following us before the election, you saw those efforts pay off. We were able to take down lots of stuff over and over, over and over because we were now focused on this."

Sandberg also <u>responded on Facebook</u> to the paper's scathing report, acknowledging that she and founder Mark Zuckerberg were "too slow" to respond to the Russian interference on the site.

"But to suggest that we weren't interested in knowing the truth, or we wanted to hide what we knew, or that we tried to prevent investigations, is simply untrue," she wrote.

"The allegations saying I personally stood in the way are also just plain wrong. This was an investigation of a foreign actor trying to interfere in our election. Nothing could be more important to me or to Facebook." She said that she and Zuckerberg told Congress in November 2016 that they had detected cyberattacks with ties to Russia and reported them to law enforcement.

"It was not until after the election that we became aware of the widespread misinformation campaigns run by the IRA," she wrote, referring to the Russia-based Internet Research Agency.

"Once we were, we began investing heavily in more people and better technology to protect our platform," she wrote, adding that Facebook no longer works with the PR firm Definers.

"I did not know we hired them or about the work they were doing, but I should have. I have great respect for George Soros — and the anti-Semitic conspiracy theories against him are abhorrent," she said.

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